



Quincy Police Department Retail Business Robbery Tips

Robbery is defined as the taking or attempting to take anything of value from the care, custody, or control of a person or persons by force of threat or violence and/or by putting the victim in fear. This includes purse snatching and threats to use force. There is a robbery every 1 1/2 minutes.

Don't be a victim!

YOUR DEMEANOR IS IMPORTANT!

- Remain calm, cool, and observant. Give the robber the money he wants. Be sure to give the bait money.
- Do not make overt moves. If you must go into your pocket for a key or take any action a robber might misinterpret, tell them what you are doing, and why you are doing this.
- Follow his/her directions but do not volunteer more than what is asked. Be cooperative and do exactly what you are told to do.
- Be observant. Look at clothing, demeanor, speech, etc...
- Look for a getaway vehicle. Note color, make, license number, and distinguishing features, such as damage, equipment malfunctions.
- Activate the alarm only if it is safe to do so.

After a robbery:

- Establish which personnel will take certain actions if a robbery occurs. Decide now which employee will lock the doors, who will call the police, who will care for the injured, who will look for the getaway car, who will protect the evidence, etc. Don't assume these jobs will be done automatically.
- Lock the door and touch nothing until the police arrive. Prevent anyone from going into areas where the robbers may have been. Call 911 or the Quincy Police (850) 627-7111
- Care for the injured.
- Assist the investigating officers in every way possible. Cooperate with the police by being available for interviews, not being reluctant to identify suspects and giving evidence in court when notified to do so.



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(850) 627-7111

"Service before Self"

Glenn H. Sapp Chief of Police